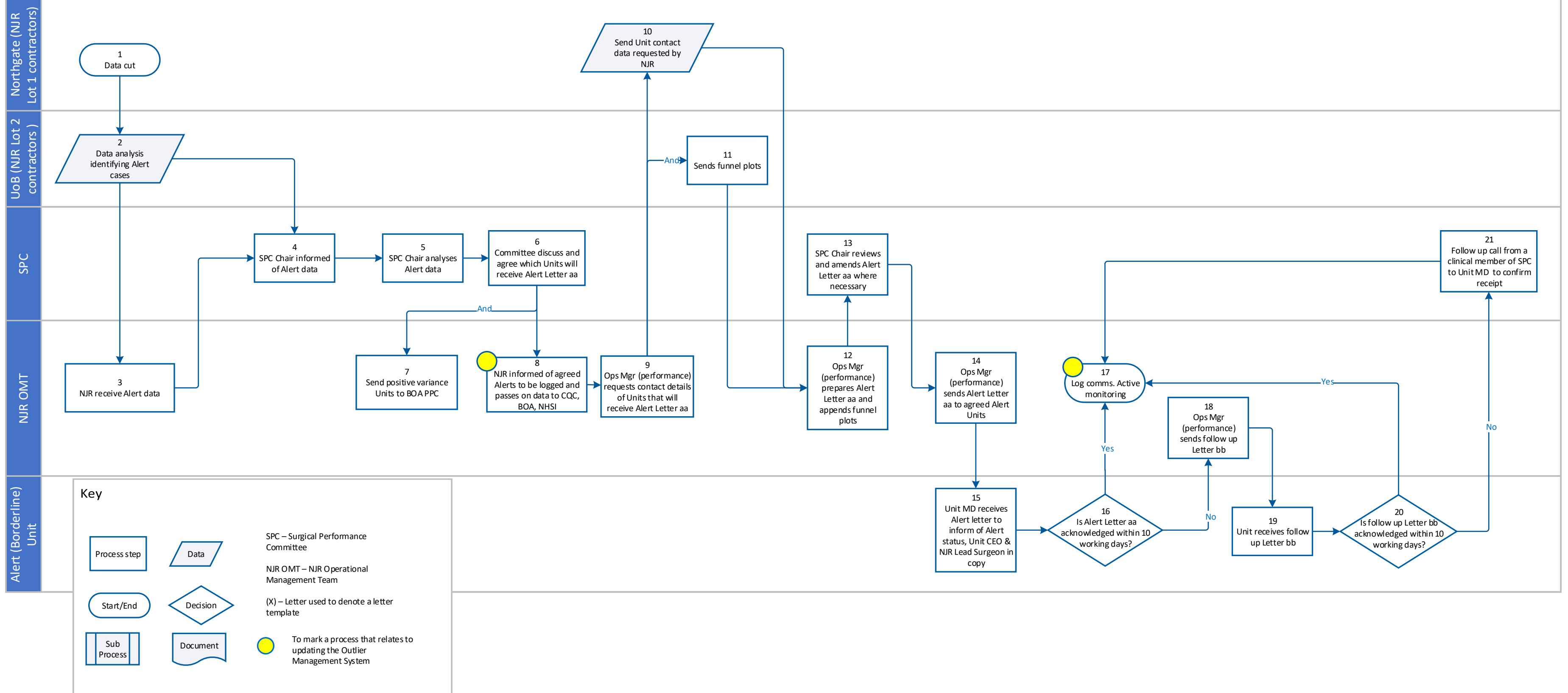
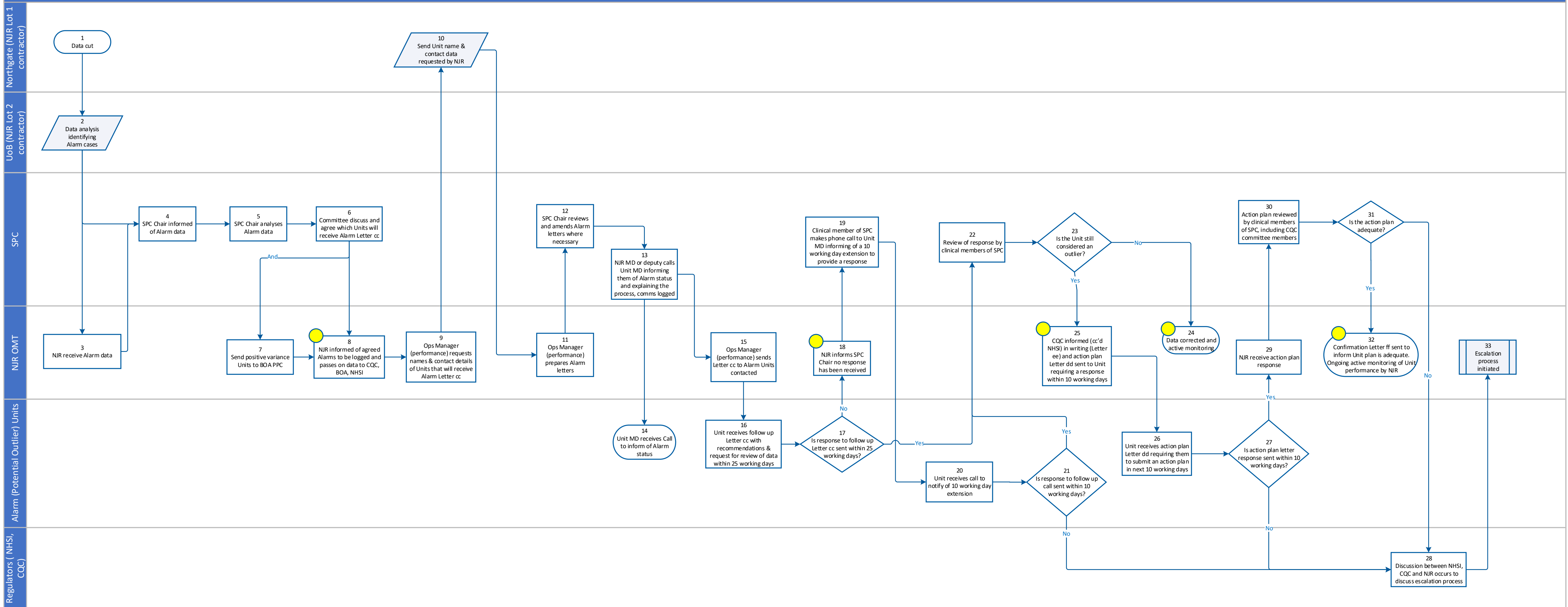


## 2. a) Alert (Borderline) Unit Process

Version 2.0



2. b) Alarm (Potential Outlier) Unit Process



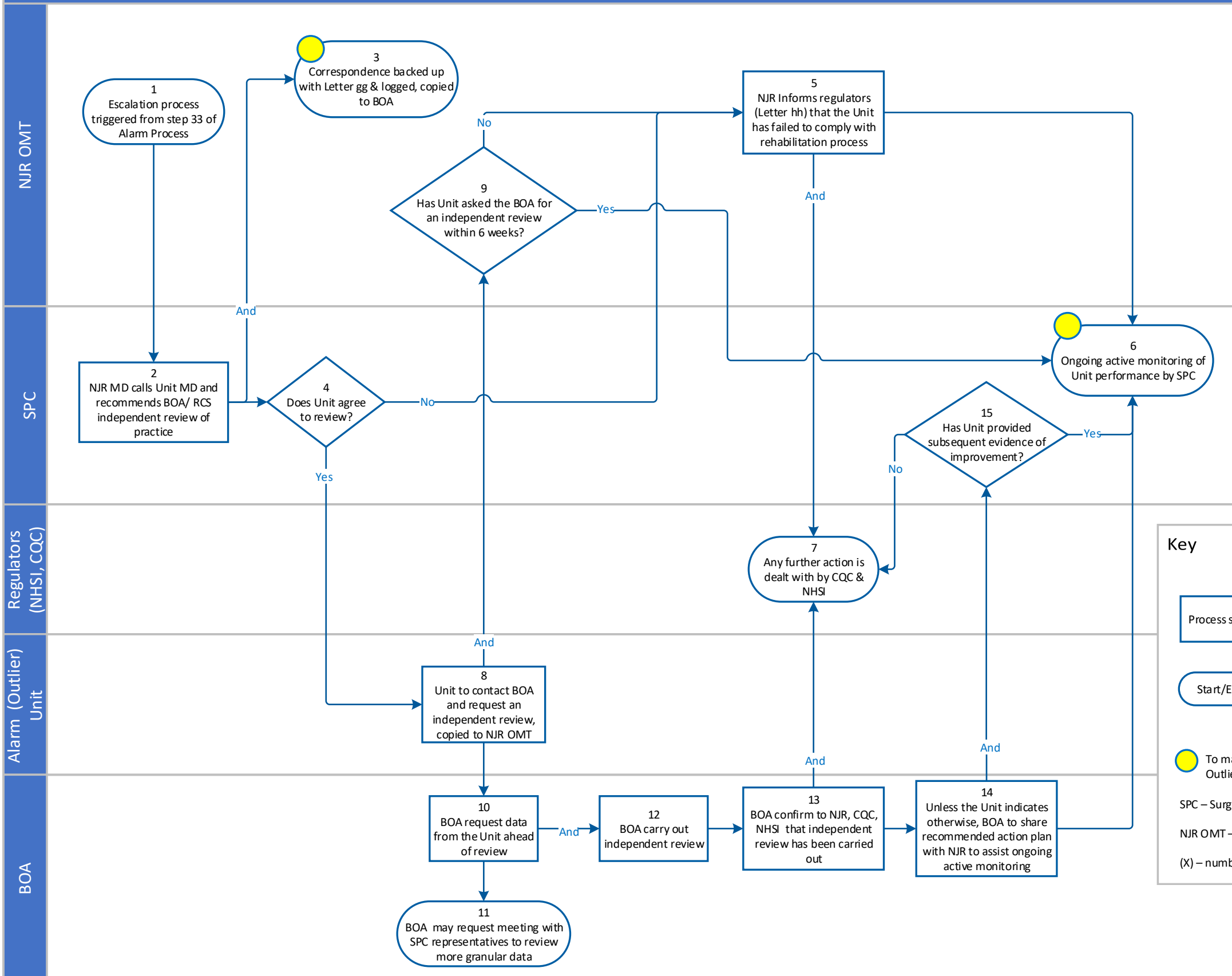
**Key**

		SPC – Surgical Performance Committee
		NJR OMT – NIR Operational Management Team
		(X) – number or letter used to denote a letter template
		To mark a process that relates to updating the Outlier Management System

- Notes:**
- Step 19 – The 10 day extension is at the discretion of the NIR MD
  - The Unit is responsible for reviewing and correcting their data and informing Northgate of the changes.
  - The letter templates for this process will be individually tailored

## 2. c) Alarm (Outlier) Unit Escalation Process

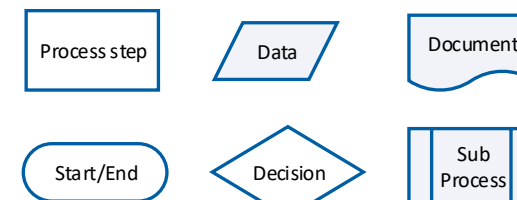
Version 2.0



### Notes:

- Step 7 – NHSI may impose a review to be carried out by BOA or RCS
- The BOA independent review can take up to 4 weeks

### Key



To mark a process that relates to updating the Outlier Management System

SPC – Surgical Performance Committee

NJR OMT – NJR Operational Management Team

(X) – number or letter used to denote a letter template