

## NJR Clinical Liaison Lead

### Summary of the role

The NJR Clinical Liaison Lead (CLL) is a designated surgeon or other healthcare professional within every hospital/unit performing joint replacement surgery. They provide support to the NJR Regional Clinical Coordinator (RCC) and NJR Compliance Officer (CO) as may be required, dealing with NJR-related issues that may arise within their unit. The CLL will help support their units NJR data quality and outcomes.

### Expectation of the role

- Act as an internal point of contact for NJR-related business.
- Interface with RCCs and COs, assisting with NJR related matters and providing two-way feedback for local concerns.
- Act as an NJR advocate within their hospital/orthopaedic department helping to raise the profile of the NJR and its work.
- Provide local team engagement with Hospital Data Managers and/or other relevant hospital contacts.
- Support their unit's NJR data quality audit and ad hoc audits.
- Receive and disseminate information relating to relevant NJR system changes or developments.
- Keep abreast of their hospital's NJR compliance, data collection and quality indicator performance.
- Helps disseminate and draw attention to NJR Connect reports/information relevant to their hospital and region. NJR Connect can be accessed via web link <https://www.njrcentre.org.uk/surgeons/>
- Discuss NJR-related issues with their regional RCC and CO at regular intervals which could include attending virtual regional meetings (frequency to be decided locally).

### Guidelines for appointment

- The role is voluntary and can be filled through trust/hospital nomination.
- The CLL role is not remunerated by the NJR. However, hospital senior management are encouraged to consider appropriate recognition or remuneration for CLLs to reflect the importance of the role's contribution towards achievement of this mandatory national audit for their unit.
- Role holders are likely to be an orthopaedic surgeon; lead nurse practitioner/specialist nurse; or an existing RCC (in a dual role), who are based in/ have a direct link to the hospital's orthopaedic unit.
- Time commitment is 4/5 hours a month and suggested duration is over a rotating three-year extendable period.
- Support and web-based information to carry out the role will be provided by the NJR Management team.
- The expectation is for each trust or hospital to appoint one CLL per hospital.

### Liaison, support and training

- The RCC will hold an introductory welcome call with new CLLs.
- CLLs will have access to a dedicated page on the NJR website which will provide resources and information relevant to the role.
- CLLs will receive an annual acknowledgement letter which can be used for appraisals.